



Safeguarding Policy Statement for Bluebird Care

Our Commitment to Safeguard Customers

We at Bluebird Care Longford, Roscommon & Westmeath have a zero tolerance towards abuse and will not tolerate any form of abuse wherever it occurs or whoever is responsible.

Developing positive relationships between staff and Customers is a core value at Bluebird Care Longford, Roscommon & Westmeath. The development of such relationships rely on all staff being aware that the very foundation on which such relationships are built is based on respect for, and dignity of, each individual.

Abuse is a violation of that relationship and an of individual's human and civil rights. The staff and volunteers at Bluebird Care Longford, Roscommon & Westmeath are committed to practices which promote the welfare of all our customers, uphold their rights and safeguard them from harm.

We accept and recognise our responsibilities to inform ourselves of the issues that cause harm and to establish and maintain a safe, person-centred environment for those we serve. We are committed to promoting an atmosphere of inclusion, openness and transparency and greatly welcome feedback from the people who use our services, their families, and our staff so that we can continue to try to improve our services.

We will strive to safeguard those who use our services by adhering to the HSE Safeguarding Policy – *Safeguarding Vulnerable Persons at Risk of Abuse – National Policy and Procedures* (2019), *Bluebird Care Policy and Procedure on Safeguarding Vulnerable Adults at Risk of Abuse* (2023) and the *Bluebird Care Child Safeguarding Statement* (2023).

The Designated Officers at Bluebird Care Longford, Roscommon & Westmeath are Jolanta Daly (Director of People) & Oliver Daly (Managing Director)