

Bluebird Care Longford, Roscommon, Westmeath

Quality Policy

Bluebird Care Longford, Roscommon, Westmeath is committed to the provision of services that meet or exceed expectations of customers' needs. Robust monitoring systems are in place to identify problems and resolve them efficiently and effectively.

The quality of services is based on the Bluebird Care core values of governance, competence, reliability, responsiveness, confidentiality, understanding, courtesy, credibility, accessibility, equality, and consistency.

As an organisation we operate according to the Quality Assurance & Safety Framework Policy (BBCI34) issued by the Master Franchise. To further demonstrate our commitment, we also comply with the requirements of the ISO Standard 9001:2015

To implement this policy, we have adopted a quality management system which ensures customer satisfaction is achieved constantly and repeatedly. We have established measurable objectives for this purpose and are committed to satisfy applicable requirements both internally and externally established.

This policy is reviewed periodically to ensure that our focus on customer requirements and continual improvement is maintained and the measures of our promise to the customer are being achieved.

Oliver Daly

Oliver Daly – Managing Director

Date: 22/09/2023